

Information requests compliance

Name of organisation:	Sefton Council			
Data to collect	Quarter 1 24/25	Quarter 2 24/25	Quarter 3 24/25	Quarter 4 24/25
Compliance rate	86%	80%	80%	82%
Total requests received	340	311	302	393
Total open requests	93	80	66	111
Total of open requests with permitted extensions – public interest test	0	3	2	5
Total of open requests with permitted extensions – complex and voluminous	0	0	0	0
Total requests closed	331	335	309	356
Total requests closed within statutory timescale	289	269	247	292
Total requests closed with a permitted extension	0	0	0	0
Total requests closed outside statutory timescale	42	58	62	61
Total closed requests where information was granted in full	230	207	195	223
Total closed requests where information was withheld in full	11	22	13	13
Total closed requests where information was partially provided	51	56	54	69
Total internal reviews received	4	4	1	2
Total requests with a stopped clock for clarification	15	11	8	10
Total requests with a paused clock for fees notice	0	0	0	0