



23rd April 2021

Important Customer Notice – Quarantine of Product

Dear Colleague

Dochem Type IIR mask – Product code 1A3100

Our records show that you may have received the Dochem Type IIR mask – Product code 1A3100, (SKU MKTIIR0156 – MKTIIR0118) delivered on and around the 19-21 April 2021.

This was a pick error in the PPE distribution centre and this should not have been distributed to you as it has not been formally released for use.

We would ask that you check your stocks and immediately quarantine any product received





Action Required

Undertake a review of your Type IIR masks stock and identify if you have any of the affected product. The attached appendix provides the detail of those organisations who have received the item.

Please inform the NHS Product Enquiries Team on productqueries@ppeenquiries.com quoting Ref: **Dochem Type IIR mask** and confirming the volume of product in stock

We will then make arrangements for replacement of any required stock or update you when these can be released from quarantine

Further Actions

We have taken immediate actions to review processes and initiate an additional checking process to minimise the risk of this happening again. We are aiming to establish an independent review of the systems by undertaking an independent Route Cause Analysis to minimise the risks that anything similar can happen again.

Yours faithfully,

Moira Philpott
Chair Decision Making Committee



Appendix A

CUSTOMER_NAME
Barts Health NHS Trust
Manchester University NHS Foundation Trust
Cambridgeshire County
ENFIELD WAREHOUSE
Stockport NHS Foundation Trust
HealthNet Homecare
Luton and Dunstable University Hospital NHS Foundation Trust
St Andrew's Healthcare
West Hertfordshire Hospitals NHS Trust
Sandwell and West Birmingham Hospitals NHS Trust
Northumbria Healthcare NHS Foundation Trust
Frimley Health and Care ICS
Maidstone and Tunbridge Wells NHS Trust
East and North Hertfordshire NHS Trust
Norfolk and Norwich University Hospitals NHS Foundation Trust
South Western Ambulance Service NHS Foundation Trust
BRIGHTON AND SUSSEX UNIVERSITY HOSPITALS NHS TRUST
University Hospitals Of North Midlands NHS Trust
North Bristol NHS Trust
Taunton and Somerset NHS Foundation Trust
The Dudley Group NHS Foundation Trust
Bradford Teaching Hospitals NHS Foundation Trust
North Tees and Hartlepool NHS Foundation Trust
The Princess Alexandra Hospital NHS Trust
Bolton NHS Foundation Trust
Wye Valley NHS Trust
East Midlands Ambulance Service NHS Trust
South Warwickshire NHS Foundation Trust
St Helens and Knowsley Hospitals NHS Trust
Kettering General Hospital NHS Foundation Trust
George Eliot Hospital NHS Trust
South East Coast Ambulance Service NHS Foundation Trust
Papworth Hospital NHS Foundation Trust
The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust
James Paget University Hospitals NHS Foundation Trust
Northern Devon Healthcare NHS Trust
East of England Ambulance Service NHS Trust