



Housing Advice

People living with a mental illness or impairment

Sefton Housing Options Service will ensure early identification of housing problems takes place to hopefully prevent you from becoming homeless.

This will be achieved through partnership work and multi-agency working to prevent you from becoming homeless, putting in place the necessary support and intervention you may require.

On the basis that you are living with a mental illness or impairment and are homeless or at risk of becoming homeless in the next 56 days we could well accept that you are vulnerable and therefore in “priority need” for accommodation.

This will be determined by your personal circumstances and established through the assessment carried out by your housing options officer.

Your Housing options officer will develop a Personal Housing Plan and identify your households support needs and refer you to the support services according to your needs.

Housing options will discuss what accommodation is suitable for your needs and if support needs have been identified then it's usual for you to be referred to supported accommodation to meet your needs.

The housing options service will link into main stream healthcare services and work closely aiming to prevent homelessness for people accessing mental health services.

You could try to find **housing in the private rented sector**. Our Housing Options service may be able to advise you how to find out what housing is available locally and how to apply for help with your housing costs.

You might be able to get help with a deposit through:

- our private rented sector bond scheme, or
- Applying to our Housing Benefits service for a Discretionary Housing Payment for securing private sector tenancy (if you are already in receipt of Housing Benefit or Universal Credit)



Where to go to get help and Advice

For further information, or if you need help because you might become homeless, contact us on 0151 934-3541 and ask to speak to a housing options advisor.

You can come into see our Housing Options Service which is based at Magdalene House, Trinity Road, Bootle, L20 3NJ, between the hours of:

- Monday 10am - 4pm
- Tuesday 10am - 4pm
- Wednesday 10am - 4pm
- Thursday 10am - 4pm
- Friday 10am – 3pm

If you are in need of Out of Hours advice please click [here](#) for details on how to do this.

Alternatively, if you live in the Southport area you may make your initial enquiry to the Southport Housing centre, 68 Eastbank Street, Southport, PR8 1ES or on 01704 501256. Drop in for advice: Monday to Thursday 10am to 4pm, or, Friday 10am to 3pm.

Self-Refer

You are also able to self-refer to Sefton Housing Option Team by completing the registration form by following the link to [Sefton's Jigsaw Registration form](#)