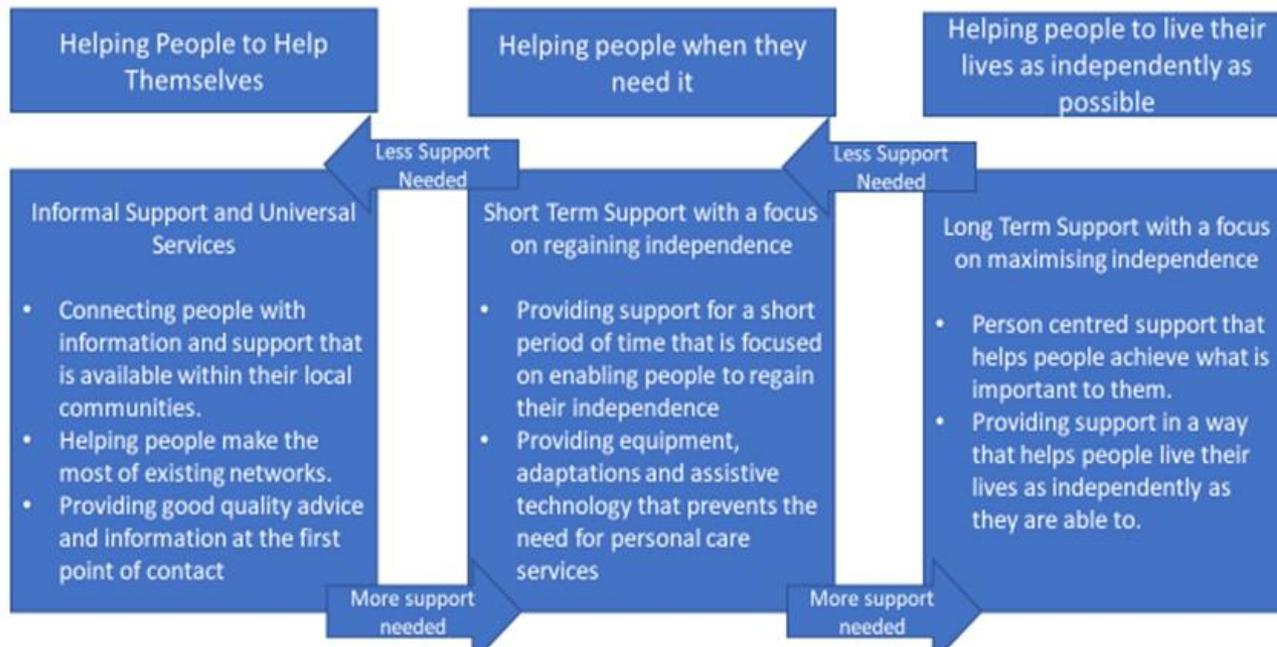


Adult Social Care Vision and Market Position Statement

Subject to approval by Cabinet in June 2021

ADULT SOCIAL CARE VISION

We want people who live in Sefton to live as independently as possible for as long as possible. If and when they need it, we want people to have access to good quality support that has a positive impact on their lives.



The Care Home Strategy



Service Users

- Services continue to meet needs and adapt to changes in levels of need
- Service Users will have equitable access to high quality safe Health and Care services, with a good personal experience of those services
- Service Users remain part of their local communities
- Intention to see reduction in care home placements / Increased focus on Independence at Home and providing short-term interventions
- Family Members and Advocates are involved in service delivery arrangements and are kept informed



Care Homes & Their Workforce

- Enhanced Health in Care Homes embedded to support homes
- Scoping exercise of current workforce and vacancy numbers and types
- Promotion of the role of the carer
- Engagement with Colleges and Learning Providers
- Staff development a priority and staff the necessary training and support they require - for example *My Home Life*
- Staff are supported by technological solutions that help them in their day-to-day delivery of care and support



Quality

- Realise the ambition of getting care homes to an **Outstanding** rating
- Robust Quality Assurance mechanisms in place, supported by technological solutions that streamline reporting.
- Safeguarding processes which encompass identifying any trends
- Updated service specification which reflects drive to increase quality
- Continued intelligence sharing with partners such as CQC
- Development of a *Sefton Quality Mark*



Consultation & Engagement

- Mechanisms are put in place to ensure more active engagement with the market - operating in a spirit of openness and partnership working
- The market is clear about what services are needed / commissioning intentions
- Timely engagement and consultation
- Partnership working takes place to develop / adapt the market to best meet needs - including supporting people with most complex needs
- Engagement mechanisms established at start of COVID-19 pandemic is continued and further developed



Commissioning / Finance / Analysis

- Category Management approach adopted for the sector
- More Integrated Commissioning opportunities developed and implemented
- Contracts and Service Specifications are updated to better reflect desired outcomes
- Financial arrangements are reviewed to ensure they are as streamlined as much as possible, reflect current costs and represent Value for Money. New tools also created to formulate costings for specific placements

The Market Position Statement

- sets out our direction of travel including strategic and legislative drivers that are influencing change;
- provide information to the social care market on population needs, service demands, commissioning priorities and resource availability, to facilitate the effective planning and development of services and opportunities to meet the needs of our residents – both now and in the future;
- encourages understanding and provides a basis for constructive and creative dialogue with stakeholders and providers. This will be based on a clear message from us on exactly what we want and need from the market.
- sets out opportunities for market development and encourage the development of a quality adult social care market that is innovative, flexible, affordable, sustainable and diverse – offering a true choice for local people;
- sets out how providers can work in partnership with the Council to deliver change including what support is available for your business

Commissioning Principles

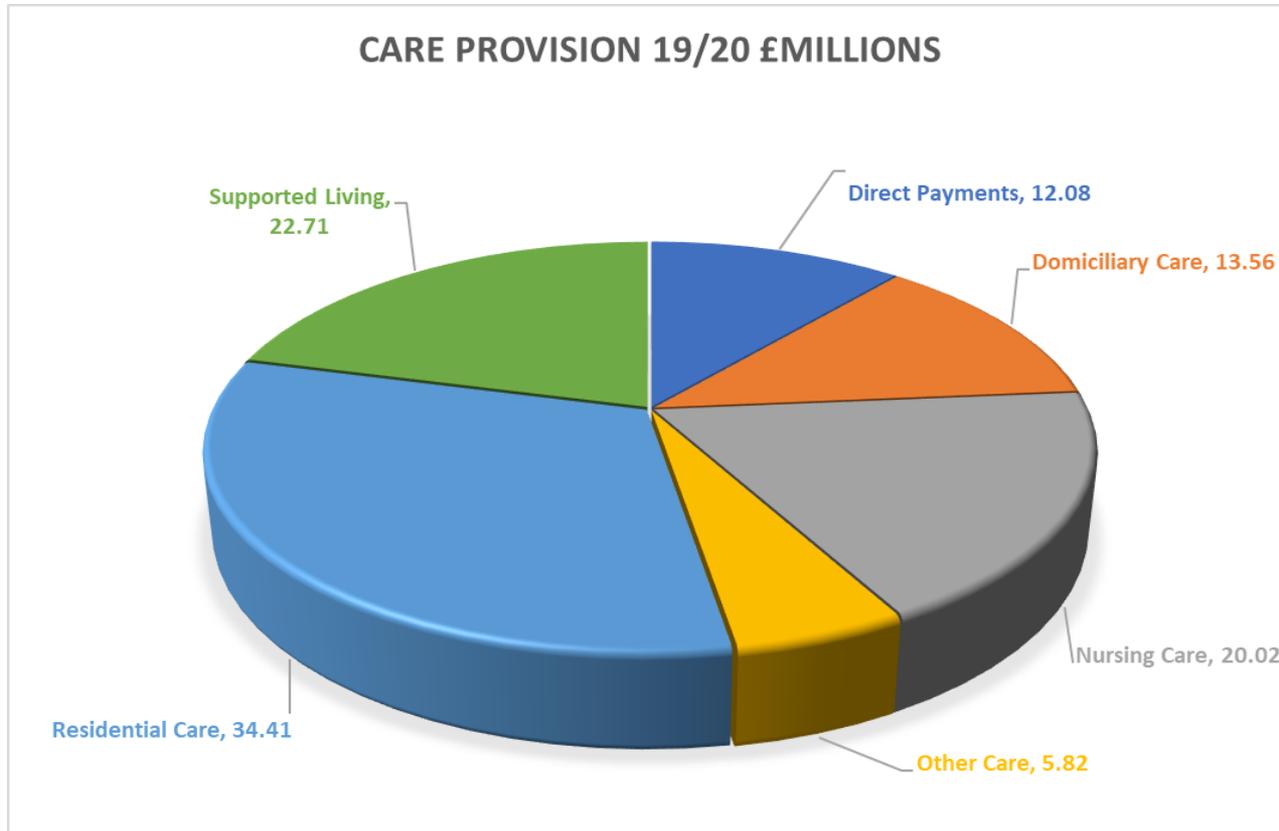
- Value for money
- Outcomes focused
- Evidence based
- User involvement and focus
- Proportionate
- Innovative
- Provider diversity
- Transparency and fairness

Key Messages for Providers:

Services and opportunities for local people in the future should:

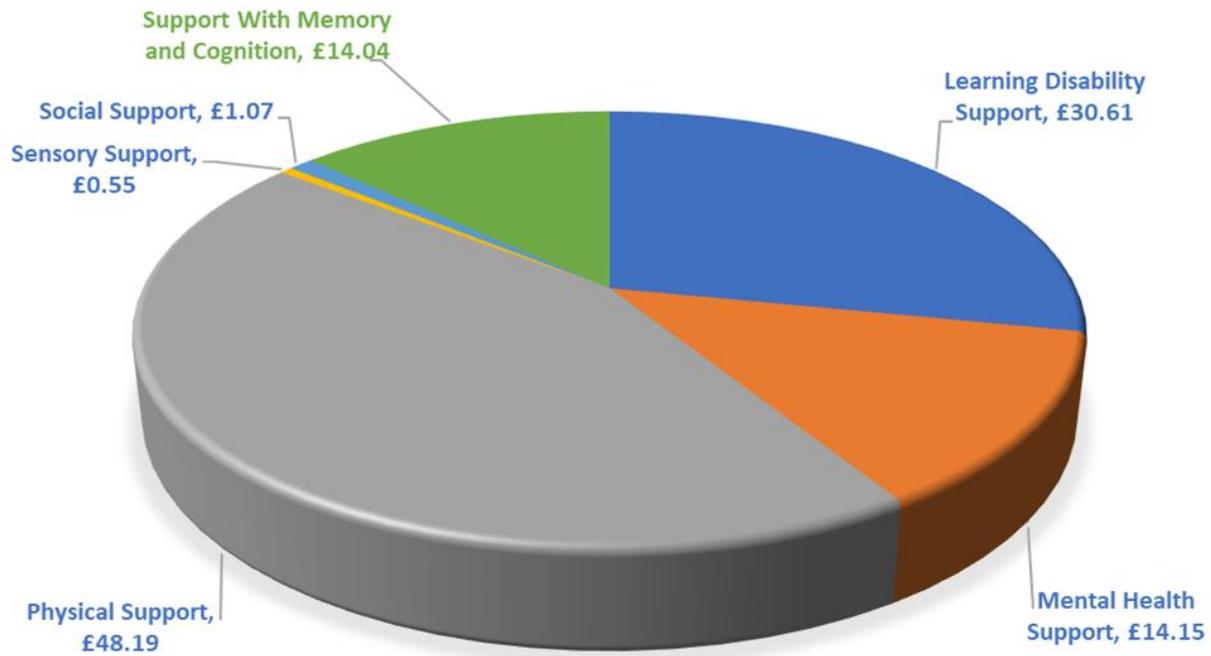
- Be preventative so that people can maintain or regain their independence and
- Where possible move away from support or on to less intensive support.
- Be joined up with priorities aligned to improving outcomes for local people
- Be person centred and co-produced with local people, the Council and partners
- Be ready for the future
- Encourage personal and community resilience.

Financial Picture

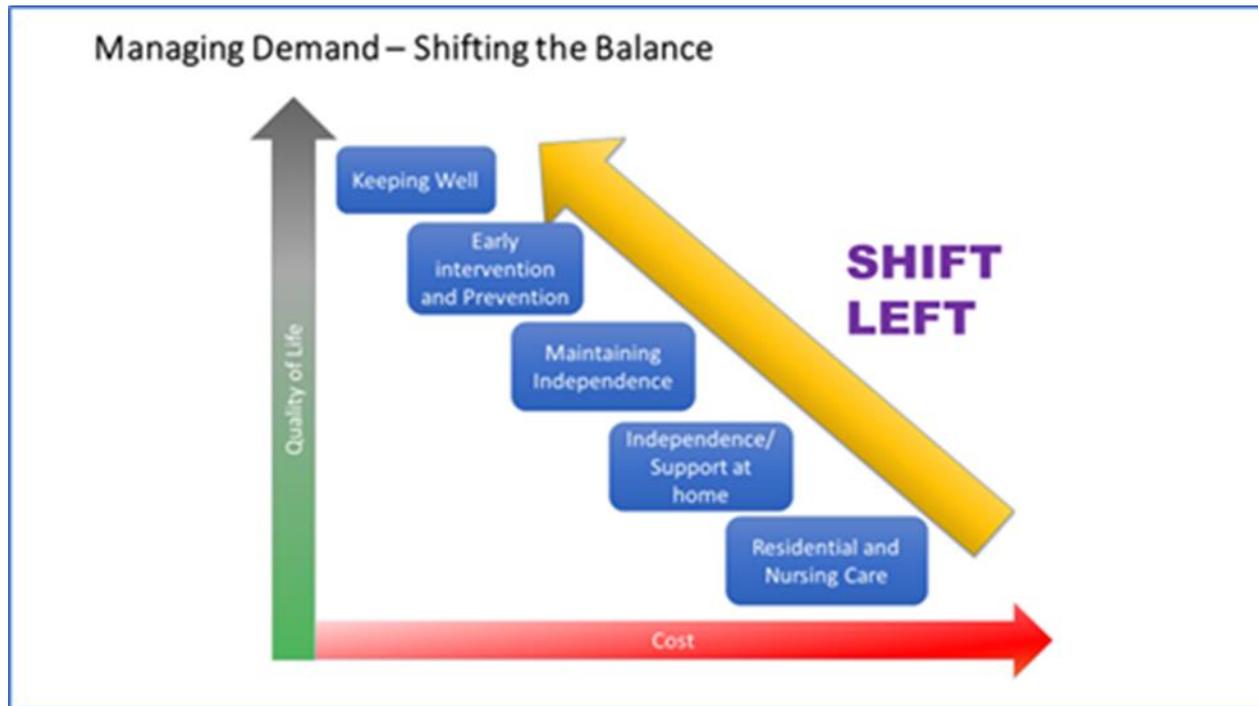




CARE PROVISION 19/20 £MILLIONS



Managing Demand



Specific Messages

Housing

Unmet need for smaller homes, under occupancy, the need for affordable housing in the North, and developing Housing First Models

Extra Care

The Council currently supports only a small number of people within Extra Care Housing and there is significant opportunity for development in this area to meet our preventative and diversion ambitions. We want to work with providers to develop more innovative solutions to the way that care and support are delivered locally. The Council is currently developing its Extra Care model of support that is hoped to have a market place of around 1,300 places by 2036.

Specific Messages continued

Workforce

Unfilled positions, ageing workforce and only 54% holding relevant qualifications

Adults with Learning Disabilities

- Independence with support, delivered through general needs housing – both to rent and to buy – with personalised care and support (including Shared Lives Shared Lives, which is also known as Adult Placement in some areas, is a UK form of support and accommodation for adults with need wherein approved individuals or families open their lives to aid older or disabled persons)
- Clustered independent housing– both to rent and to buy - with flexible support to meet need including access to 24-hour care support when needed.
- Shared accommodation with care and support to meet individual and collective need. But with access to 24/7 accessible support
- Residential and nursing care for those with the highest care needs and where independent living is not possible. These forms of care will need to meet specialised Mental Health needs, particularly with respect to conditions such as Korsakoff's and early on-set dementia

- The development of a new all Age Carers Strategy to support outcome achievement, prevent need and increase choice and control
- A jointly commissioned Advocacy hub to prepare for the new Liberty Protection guidelines due to come into effect from April 2022
- A Day Support offer review – to reduce reliance on building based support and increase flexible individual based opportunities such as work with Green Sefton.

- Develop our intermediate care offer, offering reablement support after hospital stays where ever possible
- Meet our ageing population growth with increased independence at home offers through Technology Enabled Care, Adaptations to peoples homes and the use of daily living aids (through our Community Equipment Service)

- Care Homes – Working in a integrated way with Health to manage supply and demand, ensure market viability, increase quality, and support homes to care for people with a higher level of need.
- Home Care – Deliver Care with Dignity, personal care by one carer wherever possible using equipment and moving and handling
Increase use to meet need from older people living alone.

Conclusions

key priorities for the delivery of Adult Social Care in Sefton;

- To reduce reliance on longer term care services
- To increase the number of people receiving support at home through a range of service offers, increasing the use of Telecare, Community Equipment and use of the Home Improvement Service.
- To increase the number of Direct Payments, Individual Funding and Personal Health Budgets.
- To review and recommission supported living to increase choice and control.
- To work with Housing providers to deliver Extra Care.
- To work in much more integrated way with our Health Partners and Community and Voluntary Sector.
- To review and reduce packages of care through the single handed care review and review of all low level low care packages.