Claiming Universal Credit? We can help!

Universal Credit: Help to claim

Free, confidential, impartial advice & guidance available from your first click to your first payment!

citizens advice Sefton



We provide dedicated support to start and complete your claim and get you ready for your first payment. We can help you to:

- Check if Universal Credit is right for you
- Set up an email address and Universal Credit account
- Fill in your initial application
- Work through your claim to-do list
- Confirm your identity & provide evidence

- Get ready for monthly payments
- Access financial support and other payment options if you are struggling to manage
- Understand your claimant commitment



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