

Dear Care and Support Provider,

Care and Support Provider Update: 29th April 2020

Please note that we are regularly updating the Care Providers page on the Sefton Council website with information for the public domain. <https://www.sefton.gov.uk/social-care/adults/adult-social-care-providers.aspx>. Please continue to let us know your key issues and support needs, either by contacting the Commissioning Support Team Commissioningandcontracts@Sefton.gov.uk or by joining the weekly Strategic Skype Calls with Leads from Sefton Council and Southport and Formby and South Sefton CCGs.

NEW - Testing update

You may have heard that the Government has said it now has capacity, nationally, to carry out 73,4000 coronavirus tests per day and that home testing will increase to 25,000 per week. It announced there are now 41 drive-through testing centres with a further 48 due to open this week. Also, over 70 army coordinated testing sites will be open by the end of the week.

After the success of the pilot in Southport, we are pleased to announce that the Pop-up Military Operated Testing Site at Southport will be available from 1st – 3rd May. This will be at The Esplanade (Eco Centre).

People can book a test in two ways:

- 1) Employers can register with the Employers Referral Portal by emailing portalservicedesk@dhsc.gov.uk with two email addresses that will primarily be used to load essential worker contact details. Once employer details have been verified two log-in credentials will be issued for the employer referral portal.
- 2) People who are self-isolating can self-register by submitting their details to <https://self-referral.test-for-coronavirus.service.gov.uk/> where they will be able to add more people from their household.

The criteria for testing are:

- a. **A key worker who is self-isolating because they are showing corona symptoms.**
- b. **household members who are showing symptoms, resulting in a key worker self-isolating (but not minors)**

We are advised that Southport will be an option at some point on Thursday. For any staff who live on The Wirral, we are advised that Bidston will also be an option. There is also potential for other sites to come on line, which we will keep you informed about.

When attending the site, please take some photo ID with you.

As you can appreciate the situation is changing rapidly so to keep up to date [Check the Government's latest guidance on Coronavirus testing](#). We will keep you informed of any further developments.

Community Matron – Single Point of Contact (SPC) – South Sefton

You may be aware that Merseycare are undertaking a system wide transformation for Community Nursing for South Sefton. The referral system will provide a single point of access for care homes to access Community Matron support, underpinned by shared patient records, and cross organisational governance arrangements.

The first phase is to 'test' elements of the SPC model for the Community Matron Service and Care home referrals within current resource, whilst working to develop integrated services for wider delivery. The aim is to improve continuity and coordination of care, whilst building positive relationships with our care homes. The central referral process will provide an opportunity to reduce administrative tasks and duplication of work, supporting more effective communication. This will be supported by a minimum set of measures for the Community Matron service to evaluate and measure an outcome which demonstrates the delivery of person-centred, safe and effective care, promotes understanding, comparison and improvement of the care delivered.

The transfer of community matron referrals and calls via SPC for South Sefton will involve a two-stage approach:

- Phase 1 - Care Homes (28 April 2020)
- Phase 2 - Domiciliary following the merge to the integrated EMIS Org

As of 28 April 2020, from Monday to Friday, SPC will manage referrals/calls and contact the nominated community matron team after each call. This will provide additional support and ensure all the details are captured in Adastra and transposed to EMISWeb.

For care home referrals please call:

0151 285 4747 calls are accepted from 8.30am until 4pm, Monday to Friday.
(After 4pm the answer machine message directs callers as appropriate).

Phase 2 information and details will be shared in the coming weeks.

Blue Leaf PHE Website now live!

We are pleased to announce the launch of a new dedicated website for you to view and purchase Public Health England products as and when they become available.

Today we can announce that a limited number of Gloves and Aprons have been made available for Providers to purchase on this website. Please note this is on a first-come, first-served basis.

To purchase, please go to <https://emergency.blueleafcare.com/> and enter your CQC Provider ID.