

Dear Care and Support Provider,

Care and Support Providers Daily Update Monday 20th April 2020.

In Friday's letter from Deborah Butcher, Executive Director for Adult Social Care and Health, there was some information included about the ASC Action Plan. I have been made aware that Page 6 of the letter, that was the last page of the ASC Action Plan summary was missing. Please accept my apologies and find below the whole Action Plan summary for your information.

You will have received today, in a separate email, information on the staff mobile testing unit tomorrow at **Esplanade Park & Ride, Esplanade, Southport on 21st April (which we hope may be extended to the 22nd April)**. The email explained how to book a test for the Southport Testing site as this is different from Haydock and Manchester sites and what to take with you. Full information can also be found in the 'General Information' page at <https://www.sefton.gov.uk/social-care/adults/adult-social-care-providers.aspx>

Government document, published 15th April 2020 –
<https://www.gov.uk/government/publications/coronavirus-covid-19-adult-social-care-action-plan/covid-19-our-action-plan-for-adult-social-care>

keys points from overview of Covid-19 Adult Social Care Plan: 17th April 2020

Controlling spread of infection:

- PHE to work with the sector to produce videos for donning/doffing of PPE and offer tailored insights re PPE Guidance
- PPE supply via Local Resilience Forums and National Distribution Response System: development of a parallel supply chain for health and social care providers
- Outbreak management via Health Protection Team and Public Health Teams
- All care providers can and should look to LA and local health services for support
- LA's to ensure they have a clear picture of alternative local provision
- Move to test 'ALL' symptomatic care home residents

Discharge from NHS to social care settings:

- Policy of testing all residents prior to admission to care home beginning with those discharged from Hospital
- Isolation guidance for residents discharged within the 14-day isolation period

Supporting the workforce:

- Enable the testing of social care workers and those in their household who have symptoms of Covid-19
- There is now capacity available for everyone
- CQC leading the co-ordination of testing (link with LA/Public Health Teams)
- Social care workers children to continue to attend schools
- Ambition to attract 20,000 people to the social care workforce in the next 3 months via new national campaign taking into account DBS requirements etc. and use of voluntary staff
- Notes monies provided to LAs to provide backfilling of posts, increase to universal credit and SSP and additional working tax credit disregard for those working overtime/additional shifts

- Emotional wellbeing support detailed
- 'CARE' branding to run alongside 'NHS' branding

Individualised Care / End of Life:

- End of Life (National guidance awaited) but gives information regarding use of digital tech to enable care services to support remotely
- Notes unacceptable for 'blanket' provision of ACPs / DNACPRs
- Highlights continued need for individualised tailored care particularly for patient groups such as those with Dementia, under SEND and those transitioning from children's to adult services
- Professionals to understand current use of MCA in relation to Covid-19

Funding:

- LAs to Protect providers' cash flow, including making payments on plan in advance; monitor the ongoing costs of delivering care, such as higher workforce absence rates caused by self-isolation, sickness and family caring responsibilities; and adjust fees to meet new costs.
- LAs will need to take difficult decisions to focus resources on the most urgent needs, even if this means not meeting some of their existing statutory duties, or taking longer to meet these. The Coronavirus Act 2020 amends the Care Act 2014 and puts local authorities in the best position to make these decisions to prioritise the most acute needs, should they need to

Collaboration:

- NHSE&I has issued guidance reasserting the importance of mutual aid between Community Health Services and health and social care partners, and the continuation of necessary clinical support across care homes and domiciliary care
- LA to identify risks within the Care Home Market and respond accordingly
- CQC has developed an Emergency Support Network
- All local areas are required to have arrangements in place for responding to emergencies under Civil Contingencies legislation. These specify the roles of the different agencies involved and who takes responsibility for what. In relation to adult social care, the lead role in responding to incidents is with the local authority.
- Government looking at concerns regarding indemnity cover

Reporting:

- LA to have robust framework in place
- From Friday 10th April 2020, the CQC has asked care providers to let the CQC know if people have died from suspected and confirmed COVID-19