

Dear Care and Support Provider,

Please note that there is also the Sefton website with a dedicated area for Care Providers, that will be regularly updated with information for the public domain.  
<https://www.sefton.gov.uk/social-care/adults/adult-social-care-providers.aspx>.

Thank you to all of you and your staff for your continued efforts and hard work during this challenging time. Please continue to let us know your key issues and support needs, either by contacting the Commissioning Support Team [Commissioningandcontracts@Sefton.gov.uk](mailto:Commissioningandcontracts@Sefton.gov.uk) or by joining the weekly Strategic Calls with Leads from Sefton Council and Southport and Formby and South Sefton CCGs. The next one is scheduled for tomorrow - 19<sup>th</sup> May 16.00 – 17.00pm and you have been sent an appointment for this. We hope you can join us.

Please also note that The Guidance for Managing COVID-19 Patients at the End of Life meeting for **South Sefton** Care Homes will take place at 2pm on Wednesday. If anyone would like to join, please ask them to email [education@queenscourt.org.uk](mailto:education@queenscourt.org.uk) to register

#### **Education and Resources Pack V5**

We hope that you are finding the Education and Resources Pack useful. This is updated weekly with any training or resources we think you and your staff may find useful. The latest version can be found [here](#)

#### **Remote Digital Support for Care Home residents**

Healthwatch Sefton is working in partnership with Include-IT Mersey to share information about how local care home residents can be supported to learn how to use digital technology during this pandemic. It's a volunteer led project to support those with IT equipment to be able to talk to friends and relatives. More information can be found in the flyer below and if you have residents who might be interested, there is a phone number to contact and a digital champion will call you back.

#### **PPE Independent Supplier List**

Last week we shared with you an Independent Supplier List for PPE. Please note that the Supplier list is a list of independent PPE suppliers and the details of these suppliers are unchecked. Sefton Council takes **no responsibility** for the quality and cost of PPE equipment that is secured via these agents. It is the responsibility as a care provider that you must assure that PPE products and equipment supplied from the listed distributors is of the correct quality and compliance and all appropriate checks should be undertaken by the supplier and the provider to ensure safe use. If you would like the list resending to you, please email [Jayne.vincent@sefton.gov.uk](mailto:Jayne.vincent@sefton.gov.uk)

## **INCLUDE-IT MERSEY FLYER**

Healthwatch Sefton is working in partnership with Include-IT Mersey to share information about how local care home residents can be supported to learn how to use digital technology during this pandemic.

Include-IT Mersey is a volunteer-led project helping people to get online across the Liverpool City Region. This project is funded by the European Social Fund (ESF) and The National Lottery Community Fund, and aims to improve digital learning and skills across Liverpool, Halton, Knowsley, Sefton, St Helens and Wirral.

The Include-IT Mersey project is managed by Sefton Council for Voluntary Service (CVS). More information about the project can be found [here](#)

During this lockdown, it's more important than ever to get online so you can do things like communicate with loved ones and do online shopping. Include-IT Mersey can help!

Our Digital Champion volunteers are at the end of the phone to help beginners learn how to use digital technology. We can help you with smartphones, tablets, laptops and PC's and with things like:

- Wifi connection problems
- Emails
- Online shopping for food/ gifts/ clothes etc.
- Connecting to skype/ zoom etc.
- Using G.P. services online
- Accessing YouTube for health/ fitness/ cooking videos

And more.....

Unfortunately, we can't help those that don't have the internet/ equipment at the moment.

To refer yourself or on behalf of someone else, please email your name, telephone number and query to [includeitmersey@seftoncvsvs.org.uk](mailto:includeitmersey@seftoncvsvs.org.uk) or call Lauren on 07860 846 605 and we will ask a Digital Champion to call you back.

Include-IT Mersey is funded by The Big Lottery Community Fund and European Social Fund.