

If your child accessed the Aiming High Summer Programme or any of our term-time activities this year, please assist us to improve our service by completing and handing in at your child’s next session or posting to:

**Aiming High Short Breaks Team, Netherton Activity Centre,**

**Glovers Lane, Netherton, Liverpool. L30 3TL**

The team will always welcome feedback from our parents and carers. We would encourage our families to raise any suggestions or concerns directly with us, using the contact details below, enabling us to respond to these directly.

If you need any help completing this form or would prefer it in an electronic format, please contact a member of the team:

**Tel:**  **0151 288 6811** **Email:**  **aiminghigh@sefton.gov.uk**

**Name of child ……………………..……………………………………………….**

**Venue accessed:** (please tick as appropriate)

***[ ]*** Rowan Park 6-9s [ ] Rowan Park 10-12s

 [ ] Bishop David Sheppard 6-9s [ ] Christ the King 10-12s

 [ ] Christ the King Teens [ ] South Sefton College Teens

 [ ] Summer camps (please circle those attended)

Musical Theatre - Football - Multi-Sports - Science

**OFFER**

***On a scale of 1 to 5, how happy were you with the offer of eight venue/camp days, two off-site days, four family fun days, the family trip to Chester Zoo and the additional Family Outings/Event in the final week?***

**(Please circle as appropriate)**

**1 2 3 4 5 Completely Extremely**

**dissatisfied happy**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Did the programme provide you with an adequate short break from caring for your child?***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Where there any barriers to you accessing any days you couldn’t, but would have liked to? - If yes, please tell us what these were.***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Are you able to access any other Summer holiday provision outside of the Aiming High Short Breaks programme? (eg. at Children’s Centres/Sports camps/school-based programmes, etc.)***

**[ ]  Yes [ ]  No**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**VENUES**

***On a scale of 1 to 5, how satisfied where you with our use of venues?***

**1 2 3 4 5 Completely Extremely**

**dissatisfied satisfied**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**STAFFING**

***Were the staff you met welcoming?***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Was your experience of staff mainly positive?***

**[ ]  Yes [ ]  No** **[ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Do you feel your child was looked after safely and sensitively?***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***On a scale of 1 to 5, how confident did you feel about the overall staffing structure this year?***

**1 2 3 4 5 Complete lack Extremely**

**of confidence confident**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**ACTIVITIES AND OUTINGS**

***Do you feel you were provided with good information about the activities/outings available for your child?***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***On a scale of 1 to 5, how suitable where the activities/outings for your child?***

**1 2 3 4 5 Completely Extremely**

**dissatisfied satisfied**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Would you like the team to continue to provide more Family Fun Days and family trips in the future or the same as we do currently?***

**[ ]  Yes [ ]  No [ ]  Undecided**

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

**IMPACT ON FAMILY**

***What difference did being able to access Aiming High Summer activities make to your child’s Summer?***

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

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**……………………………………………………………………………………………………………**

***What difference did the Aiming High Summer programme make to yourself and your family?***

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**……………………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***……………………………………………………………………………………………………………***

**FUTURE HOLIDAY PROGRAMMES**

***Do you have any suggestions for future activities/outings you would like the team to consider?***

**Comment:*………………………………………………………………………………………………***

***……………………………………………………………………………………………………………***

***Do you have any other feedback or improvements you would like to suggest for next year’s Summer programme?***

**Comment.*....................................................................................................................................***

***……………………………………………………………………………………………………………***

**TERM-TIME ACTIVITIES**

***Do you know Aiming High deliver a range of term-time activities, including specialist provision, youth and junior youth groups, sports-based activities, swimming opportunities and outdoor activities?***

**[ ]  Yes [ ]  No**

**Please note: All Aiming High short break activities are available to view online on Sefton’s Local Offer at:** [**www.sefton.gov.uk/localoffer**](http://www.sefton.gov.uk/localoffer)

**Please provide us with your email address if you would like us to keep you updated on a regular basis**

**Email address: ………………………………………………………………………………………**

***Does your child already attend any of our term-time activities?***

**Activities.*....................................................................................................................................***

***……………………………………………………………………………………………………………***

***Do you have any feedback or suggestions for improvement regarding these activities?***

**Comment:………………………………………………………………………………………………**

**……………………………………………………………………………………………………………**

***Any additional comments?***

**Comment.*....................................................................................................................................***

***……………………………………………………………………………………………………………***

***……………………………………………………………………………………………………………***

***……………………………………………………………………………………………………………***

**Thank you for taking the time to complete and return this form.**

**Your cooperation and input is greatly valued.**

***The Aiming High Short Breaks Team***